

Banner Message

Title: Payee Provider

Dear Provider:

Medicaid/PeachCare for Kids providers often have relationships with other entities who receive the funds resulting from services rendered. The Georgia Health Partnership (GHP) system recognizes this relationship through the creation of a payee provider record. This record captures the payee provider's information like address; electronic funds transfer (EFT) data, and tax identification information in a single file. This file is then linked to the rendering provider file. In addition, the GHP system is designed to issue payments and remittance advice to providers designated as "payees".

Since April 1, 2003, we have noted that some data converted into the payee record was incorrect. As a result, we will be making system changes during the month of May 2003 to correct these errors.

In some instances, these changes may result in updates to EFT information. Should this occur, the EFT status will change to "testing" for two weeks. During this time, we will prenote electronic financial transactions with your designated banking institution. After the prenote process is complete, the system will change the EFT status back to "active". Payees who are affected by this change will receive a paper check for two weeks.

The GHP apologizes for any inconvenience this issue may cause. Please note that completing these corrections will facilitate other GHP system features, especially the claim adjustment process.

If you have any questions regarding this process, please contact the GHP Customer Interaction Center (CIC) at 404-298-1228 (Local) or 1-800-766-4456 (Toll Free).

Thank you for your continued support and participation in the Georgia Medicaid and PeachCare for Kids programs.